



Preventing Scams, Complaints & Crooked Contractors



CRIME & DINE LUNCHEON
Thursday, Feb 25 12:00 – 1:30 p.m.

Know Your Rights!

Consumer Laws that Affect Your Business & Home

Michael Lafferty, a Dept. of Consumer Affairs expert

Liabilities of hiring unlicensed contractors

- *Who is responsible when an injury occurs or when work needs to be redone?*

Preventing customer complaints

- *Top 15 reasons why customers complain. How to prevent complaints and lawsuits*

Changes to credit card interest and penalties

- *How can your interest rate be raised without you knowing?*

New scams and where to get help

- *You may know about email scams, but there are many more*

Rules of selling and redeeming gift cards

- *What is that old gift card worth now?*

Marc Koenigsberg of Greenberg Traurig Lawfirm

Don't get "Squeezed!"

How businesses are targeted for ADA lawsuits

Register for Crime & Dine Luncheon:

\$10 members, \$15 non-members

Includes lunch

RSVP to Dawn Carlson

dawn@powerinn.org or 453-8888

Location:



8491 Fruitridge Rd.

Sacramento 95826

For sponsorship opportunities, contact Dawn